



www.Sternreiter.com  
Imported by  
North Coast Imports, Inc.  
www.NorthCoastImports.com

Congratulations! You are the new proud owner of a cuckoo clock from Germany. These timepieces have been constructed the same way for generations. For this reason, much of the technology involved is no longer completely familiar to our Twenty-First Century lives. If you have any trouble with your new clock, call your dealer immediately. You should be able to find their contact information on your receipt. Please also be sure to visit our website for in-depth assistance. Click on the "Instructions" link for all kinds of helpful articles including videos, pictures, and sound clips. For added information on your clock and all kinds of clocks be sure to also visit or blog at [www.GermanClocks.org](http://www.GermanClocks.org)

1. **SAVE ALL PACKING AND PAPERWORK!** Although each clock has been carefully inspected and run immediately before shipment you will need everything in case of any problems.
2. Carefully remove the clock from the box and surrounding packaging.
3. Remove any plastic sleeves that may be in the winding holes in the dial. Remove any foam or paper from the brass movement.
4. Wind the middle arbor. Keep in mind that this is the one step where force may be used. It is impossible for you to be able to break the coiled steel spring by twisting to hard with the key. These springs have safety catches to prevent damage and injury. **For a full weeks run, be sure to wind until the key comes to a complete stop.**
5. The clock should begin running. Listen for a ticking sound. It may be necessary to gently rock the clock to start the balance wheel.

#### To set the clock:

Turn the larger (minute hand) backwards (counterclockwise) until the clock reads the correct time. Do not move the smaller (hour hand).

#### To regulate the time:

Some minor regulation may be necessary. There is a screw at the top of the movement with a plus and minus marking. Twist this screw towards the direction of the marking for faster or slower.

#### If you have any problems:

**Call the store where you purchased the clock.** Many problems can be solved over the phone. Otherwise they can direct you to where and how to send for a repair or replacement. We have a two year guarantee on our clocks and all claims are handled through the dealer from whom you purchased the clock. (see included warranty information)

## Most Common Errors When Installing a Mechanical Clock

If the clock does not chime properly make sure **all three arbors are wound fully**. By the end of the week these will run down.

Constant running of mechanical parts causes wear, but proper servicing will allow your timepiece to last for generations. These clocks should be oiled and cleaned by a certified clock technician every 5-7 years.

Whatever the problem, if something doesn't seem to be working properly, **DO NOT USE FORCE!** Reread the instructions or call the store where you purchased the clock. Also, be sure to check our website for updates and further tips at [www.northcoastimports.com/instructions](http://www.northcoastimports.com/instructions)