



**NORTH COAST IMPORTS, INC.**  
74 Front Street • Berea, OHIO 44017  
Email: [clocks@northcoastimports.net](mailto:clocks@northcoastimports.net)  
[www.northcoastimports.net](http://www.northcoastimports.net)

Congratulations! You are the new proud owner of a cuckoo clock from Germany. These timepieces are constructed much the same way as they have been hundreds of years ago. For this reason much of the technology involved is no longer completely familiar to our Twenty-First Century lives. Please read the instructions completely to avoid any problems.

1. After removing the clock from the box, unpack each of the items carefully. For now, leave the chains on the bottom of the clock wrapped. Be sure to unwrap each of the other paper bundles as there may be tiny pieces inside. If you have a traditional carved hunting model your box will include the following: clock, top piece, deer head, antlers (left and right), horn bell, pendulum, and either two or three heavy weights. If you have a chalet cuckoo clock, your clock will not include a top piece. If your clock is not a hunting model, it may not have a deer head with antlers or a horn bell.
2. If your clock has a deer head with antlers, you may assemble that first. Use the screw included to attach the deer head to the shield. Drive the screw through the hole in the shield and into the back of the head where a hole has been started. Push the antlers into the holes at the top of the head so that they curve up and away from the front.
3. Slide the top piece onto the clock. The top should have two bent pins which correspond to two holes in the roof of the clock. Slide these pins into the holes. You may have to turn the pins so they are perpendicular to the holes. Rather than pins, some clocks have screws which slide into saddles thereby holding the top in place.
4. If you have a horn bell, push it into the hole near the dial.
5. Open the back of the clock. There are two wire clips around the bellows. (figure 6) Remove them as well as the paper strip on the coiled gong. (figure 5) Make sure the wire with the loop on the end falls through the slot on the bottom of the clock. (figure 9) Replace the back of the clock. (figure A)
6. Hang the clock on the wall. It is best to find a stud to support the weight. Drive a good sized screw in at an angle. (figure 11) To get the full 24 hours, or 8 days out of a single wind, hang the clock about 7 feet from the floor. How high you hang the clock determines how long it will run on a single wind.
7. Untie the wire at the bottom of the clock and remove the wrapping and wire from the chains (figure 8 & 9) The chains should fall free to the floor. Do not turn the clock upside down after removing this wrapping. See that the chain is free of knots and hanging freely.
8. There is a wire on the front of the clock holding the cuckoo's door closed. Turn that wire to the side, unlocking the door. (figure 7)
9. Hang the heavy weights (pine cones, figure 4) on the brass hooks and the wooden pendulum on the wire loop hanging through the slot. The clock may start to cuckoo. It will adjust itself after the first hour and call the correct hour after that.

#### **To set the clock:**

Turn the larger (minute hand) backwards until the clock shows the correct time. Do not move the smaller (hour hand). After the first hour the cuckoo should call the correct time. If you move the minute hand clockwise you must wait each time for it to finish its call and music before you continue. After setting the clocks hands make sure the cuckoo shut off switch is to the ON position. (figure 12 or 13)

#### **To wind the clock:**

Pull the chain without the weight hanging on it (the end with the brass ring) directly towards the floor. Do not help the weight up by touching it or lifting it.

#### **To regulate the time:**

If the clock is running fast, gently slide the pendulum leaf or disc downwards. **LOWER IS SLOWER.** (figure 3)

If the clock is running slowly, gently slide the pendulum leaf or disc upwards.

If you have any problems:

Call the store where you purchased the clock. Many problems can be solved over the phone. Otherwise they can direct to where and how to send for a repair or replacement. We have a two year guarantee on our clocks and all claims are handled through dealer from whom you purchased the clock.

## Most Common Errors When installing a Cuckoo Clock

Always hang the clock on a sturdy nail or screw put into a stud (preferably) at an angle. This should avoid the "falling off the wall" problem. **Do not use a picture hook.**

Hang the clock so the back of the clock is flush against the wall.

**Don't level with your eyes.** Don't use a level. You must listen for an even tick tock sound. This will prevent the clock from stopping.

If the clock does not cuckoo, check to make sure the wire is completely free of the door. Clips are off bellows and rubber bands and Styrofoam is removed from the interior of the clock. (not all clocks have rubber bands or Styrofoam). Also be sure the "silent" lever is in the correct position.

If the clock is not keeping proper time you can adjust the pendulum carving. Move it up (close to the clock itself) to make the time go faster, and down (away from the clock, closer to the floor) to make the time slow down. **LOWER IS SLOWER.**

**NEVER** pull the weights or help them by lifting them when pulling the chains up. In other words—**DO NOT TOUCH** the weights while pulling the chains. Pressure must always be on the weighted chain to keep it on the sprocket.

Sometimes the bird sticks out with the door open. If the bird does not go back in **DON'T FORCE IT.** Take the weights and pendulum off, open the back of the clock, and make sure the wire that goes across the top is **UNDERNEATH** the tail of the cuckoo bird. This wire lifts the birds tail and if it somehow got on top of the birds tail it may keep the bird from coming back inside the clock.

Whatever the problem, if something doesn't seem to be working properly, **DO NOT USE FORCE!** Reread the instructions or call the store where you purchased the clock.

